



VILLA POLICIES

Acceptance of the following **SUNGAI JUNGLE VILLAS** policies is considered mandatory to your booking with us. As our villa guest (and on behalf of the other guests in the group/family), you are agreeing to all of our villa policies, terms and conditions, and procedures when completing our online booking form. They are presented here to help promote our guests' safety and enjoyment and to ensure that each guest is aware of the undertakings we have with the local village Banjar. Every villa or resort in Bali is bound by the rules set out by these local councils. Whilst we have rarely found the need to impose any of the penalties, and in the case of noise, only in one extreme case where the noise restrictions were ignored and music was audible ½ kilometre from our villas at 3am on 3 consecutive nights, we want all guests to be well aware of them.

NOISE: Please be respectful of the local village community and neighbouring commercial villas by not playing loud music after 2300. The local village Banjar (that stands above the police) 'polices' this and additionally, requires 3 days' notice and payment of 5,000,000IDR if you plan to engage a DJ or conduct an event with non-resident guests at the villa/s. Any fines will be passed to the offending guest.

DAMAGE: All damage, breakages or losses (including keys) will incur replacement costs, plus delivery/installation costs, being added to the final bill, or in the case of departed guests, charged to the credit card of the registered guest. In extreme cases, criminal charges will be pursued.

POOLS: The villas do not provide lifeguards. Parents are responsible for the safety of their children around/in them. Guests 12 years and above are welcome to use the pool unsupervised. The villa provides a range of swim

vests for all non-swimmers (sizes up to 8 years) and encourages parents to make use of them so as to provide a safe and relaxing experience for all. Running around the pool areas is strongly discouraged as pool decks when wet can become very slippery for all ages.

SMOKING: For safety and to assure that our facility is not exposed to items or actions that create an odour which is unhealthy and objectionable to our guests and staff, and that is difficult to remove from the air, matting, soft furnishings, walls, and furniture we do not permit smoking tobacco, marijuana, illegal drugs, e-cigarettes, vape pens, vaping, cartridges containing the liquid of nicotine, hookahs, incense, cooking, cigars, candle burning, the use or diffusing of patchouli oil or other strong-smelling plant-based essential oils or synthetic products in our facility. This policy is not intended to stop people from smoking, but to regulate where they smoke and how it affects others.

Smoking is allowed in the open pavilions BUT NOT bedrooms or bathrooms (they are 100% SMOKE-FREE). A USD500 cleaning fee will be charged to any guest who violates the smoking policy for fumigation. This is a per room charge. If the villas need to be closed off for this cleaning the nightly rate will be added to the final bill for the number of nights involved. Further to this restriction, any damage caused by cigarettes or similar to furniture, including all soft furnishings, pool loungers and floating bean bags, will be charged to the villa account at cost price of repairs/replacement plus any delivery/installation costs.

FIREWORKS: Open fires, flames or cooking grills, either charcoal or gas, and fireworks are not allowed anywhere on villa property. All these items will immediately be removed by our staff.

LIABILITY WAIVER: Bali Villa Sungai owners shall not accept responsibility for losses to our guests for any claims, including but not limited to:

- Responsibility for personal body injury, death, accident, lost, stolen or damaged property, loss of mental or physical enjoyment, delay or inconvenience. Safes are provided in all bedrooms and guests are encouraged to use them so that staff can never be under suspicion if a guest's belonging is misplaced (or lost when away from the villa/s).

- Absence of travel documents, passports, visa and health certificates, where required. Each guest agrees that he/she is voluntarily participating in any and all activities, risks, and use of the accommodations, and hereby assumes all risk of injury, illness, damage or loss to person and property that might result, including, without limitation, any loss or theft of personal property.
- For the execution interpretation and enforcement of this Agreement, the parties expressly submit to the laws in effect and to the courts of Denpasar, Indonesia, hereby waiving any other jurisdiction that may now or hereafter be applicable by reason of their present or future domiciles.

All guests staying at Sungai Jungle Villas agree to the Waiver of Liability Disclaimer and all other Terms and Conditions which can be found on our website.